

OZELLO WATER ASSOCIATION INC.

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To OWA Members

2/15/2024

We hope that all of our members of the Ozello Water Association stay safe and healthy during 2024

We have a commitment that we will keep updating our system. And adding to the ageing system, we are seeing many new homes being built and with more homes means more water and larger service lines to maintain adequate water pressure and volume.

Due to the cost of materials rising and the County raising our bulk rates, we will be having a rate increase starting June 1, 2024.

*The monthly Base rate will go from \$27.00 to \$28.25 (0-5,000 gals),
the 2nd tier rate from \$5.75 per thousand gallons to \$6.00 per thousand gallons (5,001 - 10,000 gals),
the 3rd tier rate from \$7.00 per thousand gallons to \$7.25 per thousand gallons (over 10,000 gals).*

Knowing that water breaks and unnecessary watering is an expense that we can not help you with other than extending the payment out over a few months, so we ask that when you leave your residence for an extended period of time to please turn off your customer ball valve inside the meter box.

We find that most of the high usages is when there is no one home, on vacation or the home being a second home or rental.

Please be reminded that if a hurricane is projected for our region to shut off your meter at the customer ball valve before evacuating your home, with flooding appliances move and water lines break off and the water will continue to flow from a broken interior water line.

We are also looking into more grant money to help with some of the projects to help lower the cost.

Sincerely,



Peter A. Vandenberg Ph.D.

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